



UNITED WAY
Pennsylvania



PA 211 Adaptable Response

What is 211?

PA 211 offers free and confidential crisis and emergency counseling, stable housing and utilities payment assistance, food, health care and insurance assistance, employment programs, veteran services, disaster assistance and more; 24/7/365.

Get Help



Dial 211



Text your Zip
Code to 898-
211



Visit
pa211.org

PA 211 ADAPTS AND RESPONDS IN DISASTER & WIDESPREAD NEED



National Response Network:

211 has helped provide support to states across the US in times of natural disasters such as flooding, hurricanes, & wildfires, and during times of crisis such as 9/11, and the COVID-19 pandemic.



PA 211 Takes Action



Launching Texting Campaigns:

to share accurate & immediate information in times of crisis, such as natural disasters and government shutdowns.

PA 211 is Local



Partnered with Local VOAD:

and emergency management agencies to respond to highly local crises.

BENEFITS OF PA 211

Connects Pennsylvanians in need to government and private non-profit health and human services in their communities.

Provides assistance to communities in time of disaster, allowing 911 to work primarily with first responders.

Connects volunteers and donors with organizations who can leverage these resources to meet the needs of the community.

**Service available statewide:
24/7/365**

Introducing PA 211 Data Dashboards



Thanks to Commonwealth investments in Fiscal Year 2022-23, PA 211 created a real-time tracker of community-specific needs, referrals, and interactions in Pennsylvania. The data dashboards provide searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, county, and region to see what needs and resources your community is seeking. In addition, PA 211 has begun requesting and compiling basic demographic data from clients. Visit pa211.org/dashboards for the requests from your community.

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