Future of PA 211

What is 211?
PA 211 offers free and confidential crisis and emergency counseling, stable housing and utilities payment assistance, food, health care and insurance assistance, employment programs, veteran services, disaster assistance and more; 24/7/365.

Get Help:
- Dial 211
- Text your Zip Code to 898-211
- Visit pa211.org

Increasing PA 211 Capacity

State Contracts
PEMA, Local EMAs and VOADS
Partnerships will increase capacity and ability to respond to emergencies and disasters.

Social Determinants of Health
Resource and Referral Tracking
Increasing PA 211 capacity provides the ability to track SDOHs and develop navigation and referral tools to continue assisting Pennsylvanians.

Comprehensive Database
Currently PA 211 maintains a comprehensive and up-to-date database with over 26,000 available resources of public and private services. Increasing capacity will provide more referrals and assistance to all Pennsylvania communities.
Introducing PA 211 Counts

PA 211 Counts is a real-time tracker of the community-specific needs Pennsylvanians are seeking resources for. PA 211 Counts provides searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, district, county and region to see what needs and resources your community is asking for. Visit pa.211counts.org for the requests from your community.

PA 211 remains dependable, adaptable, and up to date in times of economic uncertainty. PA 211 is a resource for all Pennsylvanians who are struggling. Please vote to include funding for Pennsylvania 211 in this year’s state and stimulus budget decisions.

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