



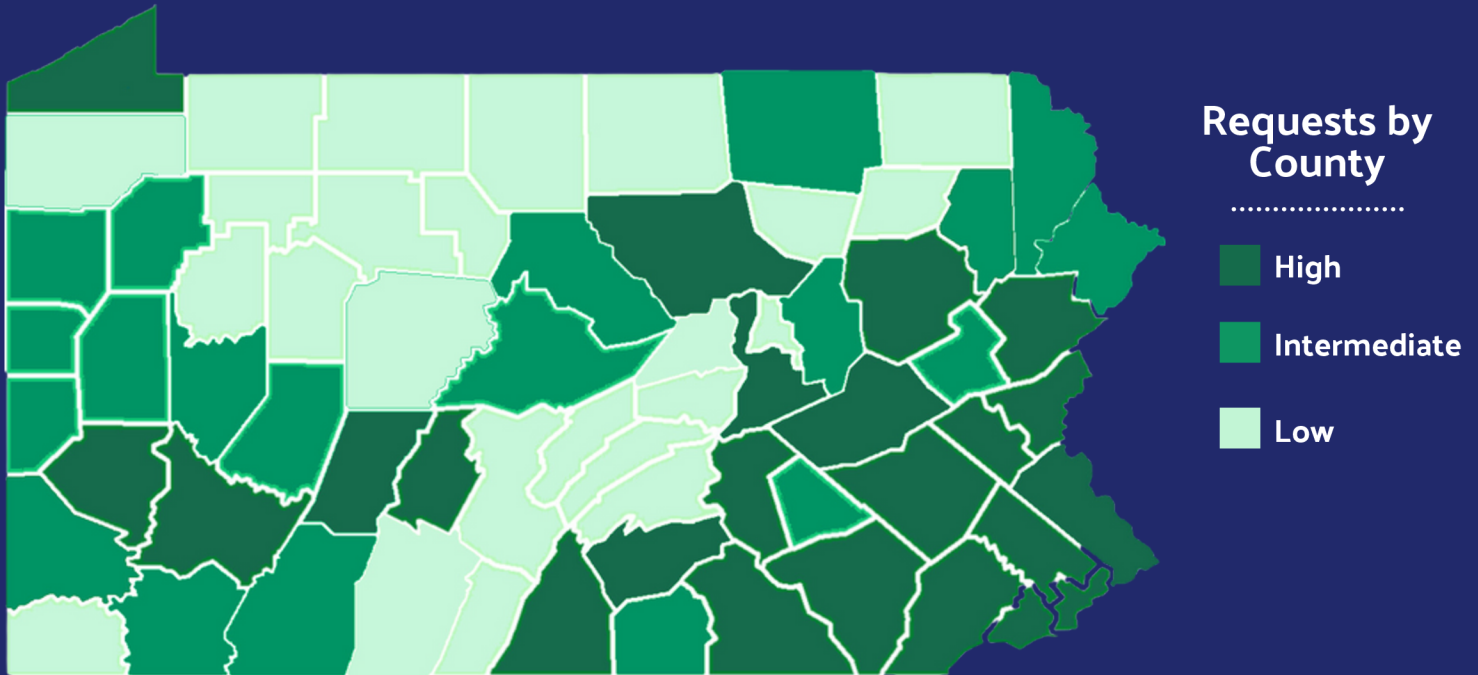
UNITED WAY
Pennsylvania

211

Pennsylvania

211 in Pennsylvania

Over **1.8 million** Interactions with PA 211 in 2024



What is 211?

211 is a vital service used by millions of people in the U.S. each year. Individuals contact 211 to access free and confidential crisis and emergency counseling, stable housing and utilities payment assistance, food, health care and insurance assistance, employment programs, veteran services, disaster assistance and more.

211 is free, accessible 24/7/365 from any county in Pennsylvania, completely confidential and available in over 180 languages.

Ways to Get Help



Dial 211



Text your
Zip Code to
898-211



Visit
pa211.org

**For Real-Time Data on the Needs of Your Community,
Visit pa211.org/dashboards**

BENEFITS OF PA 211


Connects Pennsylvanians in need to government and private non-profit health and human services in their communities.

Provides assistance to communities in time of disaster, allowing 911 to work primarily with first responders.

Connects volunteers and donors with organizations who can leverage these resources to meet the needs of the community.

**Service available statewide:
24/7/365**

Introducing PA 211 Data Dashboards

A photograph showing two women, one with long blonde hair and one with dark hair, looking intently at a laptop screen. The woman with blonde hair is pointing at the screen. They are in an indoor setting with a window in the background showing greenery.

Thanks to Commonwealth investments in Fiscal Year 2022-23, PA 211 created a real-time tracker of community-specific needs, referrals, and interactions in Pennsylvania. The data dashboards provide searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, county, and region to see what needs and resources your community is seeking. In addition, PA 211 has begun requesting and compiling basic demographic data from clients. Visit pa211.org/dashboards for the requests from your community.

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