

PA 211 Housing & Utilities Response

What is 211?

PA 211 offers free and confidential crisis and emergency counseling, stable housing and utilities payment assistance, food, health care and insurance assistance, employment programs, veteran services, disaster assistance and more; 24/7/365.

Get Help:



Dial 211



Text your Zip Code to 898-211



Visit pa211.org

PA 211 Responds, Informs & Assists Pennsylvanians

287,543 Total Requests in 2019



81K+ Housing Requests

Assistance with shelters, rental assistance, low cost housing.



45K+ Utilities Assistance

Assistance with payments and discounts for electric, gas, & water.

Partnerships to Prevent & End Homelessness



Continuums of Care

58 of PA's 67 counties currently rely on 211 to help assess and determine eligibility for HUD-funded services that help those who are homeless or immediately at-risk of being homeless.



Connect To Home:

More than 1,000 households were helped to exit homelessness to permanent, stable housing.

2-1-1

Pennsylvania
Get Connected. Get Help.™



United Way
of Pennsylvania

Benefits of PA 211

Connects Pennsylvanians in need to government and private non-profit health and human services in their communities.

Provides assistance to communities in time of disaster, allowing 911 to work primarily with first responders.

Connects volunteers and donors with organizations who can leverage these resources to meet the needs of the community.

Service available statewide: 24/7/365

Introducing PA 211 Counts

PA 211 Counts is a real-time tracker of the community-specific needs Pennsylvanians are seeking resources for. PA 211 Counts provides searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, district, county and region to see what needs and resources your community is asking for. Visit pa.211counts.org for the requests from your community.



PA 211 remains dependable, adaptable, and up to date in times of economic uncertainty. PA 211 is a resource for all Pennsylvanians who are struggling. Please vote to include funding for Pennsylvania 211 in this year's state and stimulus budget decisions.

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