

PA 211 HOUSING & UTILITIES RESPONSE

What is 211?

PA 211 offers free and confidential crisis and emergency counseling, stable housing and utilities payment assistance, food, health care and insurance assistance, employment programs, veteran services, disaster assistance and more; 24/7/365.

Get Help



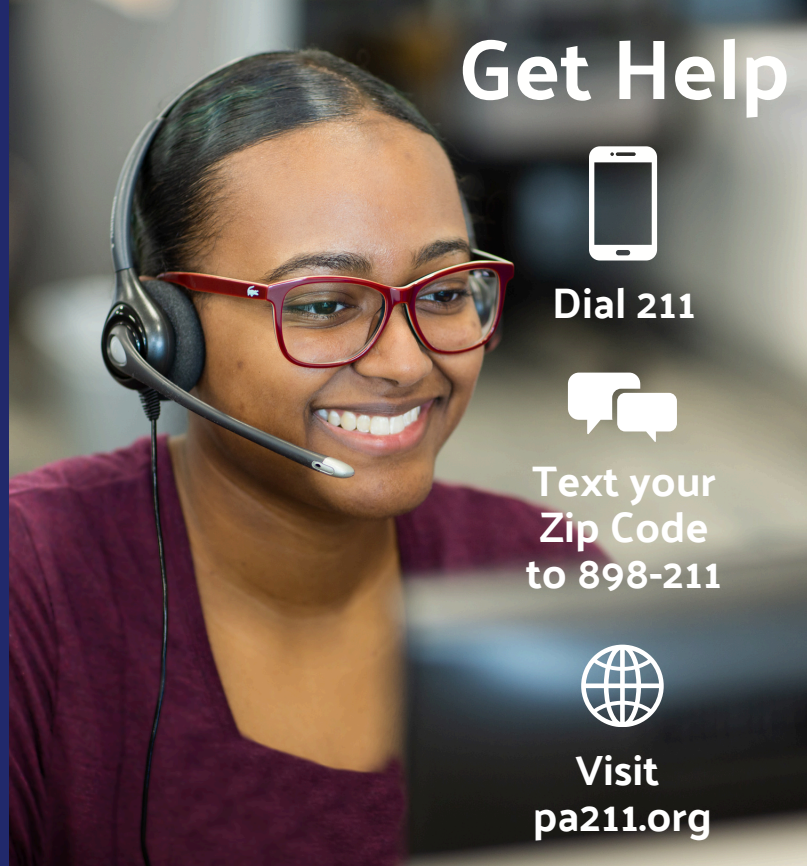
Dial 211



Text your
Zip Code
to 898-211



Visit
pa211.org



PA 211 RESPONDS, INFORMS & ASSISTS PENNSYLVANIANS



Pennsylvanians
engaged with
PA 211 over
1.8 million
times in 2024



289k+ **Housing Referrals**
Rent payment assistance,
Low Income/subsidized
private rental housing...



165k+ **Utilities Assistance**
Assistance with
payments and discounts
for electric, gas, & water.

PARTNERSHIPS TO PREVENT & END HOMELESSNESS



Continuums of Care

56 of PA's 67 counties currently rely on 211 to help assess and determine eligibility for HUD-funded services that help those who are homeless or immediately at-risk of being homeless.



Connect To Home

2,554 Households
were helped to exit
homelessness to
permanent, stable housing.



UNITED WAY
Pennsylvania



BENEFITS OF PA 211

Connects Pennsylvanians in need to government and private non-profit health and human services in their communities.

Provides assistance to communities in time of disaster, allowing 911 to work primarily with first responders.

Connects volunteers and donors with organizations who can leverage these resources to meet the needs of the community.

**Service available statewide
24/7/365**



Introducing PA 211 Data Dashboards

Thanks to Commonwealth investments in Fiscal Year 2022-23, PA 211 created a real-time tracker of community-specific needs, referrals, and interactions in Pennsylvania. The data dashboards provide searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, county, and region to see what needs and resources your community is seeking. In addition, PA 211 has begun requesting and compiling basic demographic data from clients. Visit pa211.org/dashboards for the requests from your community.

Kristen Rotz
President
United Way of Pennsylvania
(717) 238-7365 x 201
krotz@uwp.org

Melody Zimmerman
Policy & External Affairs Manager
United Way of Pennsylvania
(717) 238-7365 x 204
mzimmerman@uwp.org