PA 211: Connecting Pennsylvanians to Community Resources Over 1 Million Times Since the Start of the Pandemic

Since March 1, 2020 through December 31, 2021:

549K + Calls & Text Requests

587K + Website Visits

Top Requests for Assistance from March 1, 2020 to December 31, 2021:

- 227K + connections to address and prevent homelessness
- 41K + connections to reduce hunger
- 48K + connections to financial assistance and coaching
- 49K + connections to increase healthcare and health insurance access
- 88K + connections to utility assistance

PA 211 Counts is a real-time tracker of the community-specific needs Pennsylvanians are seeking resources for. PA 211 Counts provides searchable and visual data of community requests from 211 call centers across the state. You can search based on your zip code, district, county and region to see what needs and resources your community is asking for. Visit pa.211counts.org for the requests from your community.